

RETURN POLICY

Sale Items Policy

Please choose carefully as sale items purchased online can be exchanged only within 7 calendar days after receipt of item.

Online Exchanges

Original receipt is needed for product exchange within 15 calendar days after receipt of product.

- Product purchased with a discount can be exchanged based on the discounted amount.
- Products can be exchanged provided that the products are in new and original condition, unworn with tags still attached.
- Products may be returned only if you:
 - receive a faulty or damaged product;
 - receive a product that is not as advertised on the platform;
 - wrong item is delivered;
 - receive a product that has missing parts/items; or
 - receive a product that does not fit.
- STI Alumni Association, Inc. reserves the right for final decision.

Customer Care

Should you have any questions or queries about return or exchanges please do not hesitate to contact us at stiaainfo@sti.edu.

Last Updated: November 10, 2016