

DELIVERY AND SHIPPING

Delivery Information

	DELIVERY COST	DELIVERY TIME (after dispatch date)	DELIVERY TIME (ODA)	DELIVERY Courier Provider
LUZON	free	3-4 days	5-7 days	local partner
VISAYAS	free	5-7 days	7-12 days	local partner
MINDANAO	free	5-7 days	7-12 days	local partner
INTERNATIONAL	based on destination	based on the delivery lead time of courier	service not available	DHL

* ODA or Out-of-Delivery Area

Points to Note:

- Orders are not delivered on Sundays or public holidays
- Areas that are considered out-of-delivery (ODA):
 - Tuguegarao
 - Balayan
 - Calbayog
 - Maasin
 - Tagum
 - Pagadian
 - Koronodal
 - Tacurong
 - Malaybalay
 - San Francisco
 - Valencia
- Free promo shipping are for orders within the Philippines. International shipping time and charges will vary depending on location.
- Orders will be shipped within 5-12 business days after payment verification; however, there may be delays during busy/peak periods (Christmas season).

Philippine Shipping Policy

- It is your obligation to enter the correct delivery address details at the time of ordering. Should you enter the wrong address, please inform STIAA immediately; however we are not obligated to re-send the order to the correct address at our expense.

- Once we learn an order has not arrived by the due date, we will lodge an enquiry with the courier to ensure delivery occurs as soon as possible. We will not be held liable for any loss or damage resulting from late delivery. You have the option to have your item delivered with or without a signature of receipt. If you choose to have the item delivered without a signature of receipt, you are liable for actions after the courier's said delivery. If you choose to sign for your item, you will generally need to be available between 8.30am and 5pm to receive the delivery. You have the option to choose a different delivery address than your billing address. For example, you may want to use your work address for delivery.
- As soon as your order is dispatched, we will send you an email shipping confirmation.
- Without limiting the operation and any other terms and conditions herein, we will not accept liability for any loss or damage arising from a late delivery. Without limiting the operation and any other terms and conditions herein, you agree that late delivery does not constitute a failure of our agreement, and does not entitle you to cancellation of an order.

International Shipping Policy

- We deliver internationally and orders will be received based on the third party courier's delivery lead time. On rare occasions, the customs agency may choose to delay individual shipments as a random security measure.
- International purchases may incur taxes and duties applied by customs in the country where the order is delivered. Local taxes and duties incurred are the responsibility of the buyer.
- Without limiting the operation and any other terms and conditions herein, we will not accept liability for any loss or damage arising from a late delivery. Without limiting the operation and any other terms and conditions herein, you agree that late delivery does not constitute a failure of our agreement, and does not entitle you to cancellation of an order.